

Responding to submission requirements

This guide provides steps on how an additional contact can respond to the submission requirements for a State Design Review Panel (SDRP) meeting via the NSW Planning Portal (the Portal).

When a registered portal user (the applicant) creates an SDRP application in the Portal, they nominate a primary contact who is by default assigned the application.

The applicant may also nominate **two additional contacts** when creating the application. An additional contact is intended to be a backup for the primary contact. They may also be project team members who need to input information and/or upload documents.

Only the nominated primary and additional contact/s will have the ability to edit/write in the application. They will also receive all correspondence relating to the application.

Pre-requisites:

- The additional contact/s **must** have an online NSW Planning Portal account (login ID and password) to access an SDRP application.
- The applicant has nominated the additional contact when creating the application and provided the email address the additional contact/s uses to log in to the Portal.
- The additional contact has received an email notification outlining the SDRP's submission requirements.

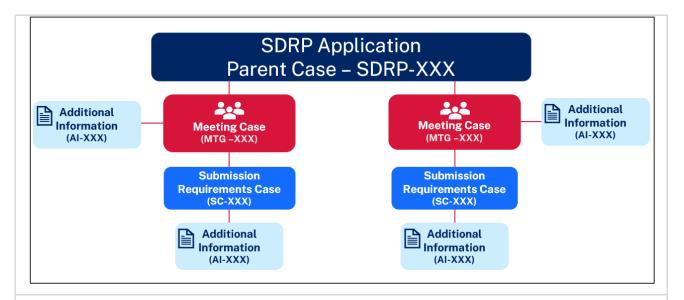
A red asterisk (*) indicates a mandatory field or document.

Overview

- When the SDRP design advisor sends the submission requirements via the Portal:
 - The system creates four tasks/steps for the primary and/or additional contact/s to complete sequentially:
 - 1. Update Contact Details (incl. meeting attendees)
 - 2. Additional Project Information
 - 3. Other Related Project Information
 - 4. Requirements and Uploads (the Design Package).
- The additional contact must assign themselves to each of the above submission requirements tasks/steps individually.
- The SDRP application (also known as the 'parent case') has 'child cases' that run in parallel with the main application and with each other. Types of child cases include a meeting case, a submission requirements case, and additional information. The child cases allow SDRP team members and the primary/additional contact/s to work on different tasks at the same time.
- The primary/additional contact/s can request as many meetings as required for an SDRP application. Whenever a new meeting is initiated, the system will create a new meeting child case as well as a new submission requirements child case.

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- The email notification outlining the submission requirements includes the SDRP application reference number (SDRP-XXX) and a submission requirements child case reference number (SC-XXX).
- The primary/additional contact must respond to the submission requirements via the submission requirements child case.
- When you click on a task belonging to a child case, you will see information only about that child case.

Locating the submission requirements case

1. Log in to the Porta	l to display your dashboard.		
■ 🗱 NSW Planning Portal			Q Help Contact Us
	Create a new application by selecting the relevant digital service	vice from the options below	
	Select a digital selvice	Cleate new	
Active work Completed wor			
Application Type	x .		
All			
Days Elapsed 📃 Sub	nitted Date 🔤 Reference Number 🖷 LGA Name	Site Address	🗐 Status 🗐

Note: Additional contacts will not see the SDRP application (SDRP-XXX) or submission requirements case (SC-XXX) reference numbers on their dashboard as they are not automatically assigned to the SDRP application.

Respond to the submission requirements via the submission requirements case.

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2.	Search for the submission require case by using the global search fie the top right of the screen.		SC	-550		Q	
	Enter the SC-XXX reference numb press [Enter] on your keyboard to and open the submission requirer case.	olocate					
refer Click down	matively, you can enter the SDRP-XX rence number in the global search fi the magnifying glass and from the n, select the SC-XXX reference num e: The status is 'Pending Submission	eld. drop- ber.	S	DRP-615		Q	
ling	Portal				SDR	P-615	
Case	· · · · · · · · · · · · · · · · · · ·	Include		Show		Last Updated	
Con	nplying Development Certificate 🗸 🗸	Work items only	~	All work	\sim	Anytime	\sim

					Show	resu	ilts in a new window
Case type 📃	Description	ID	-	-	Status	11	Updated =
	Submission Requirements	<u>SC-</u>	5 <u>50</u>		Pending Submission		19/02/23
	State Design Review Panel	<u>SDR</u>	P-615		In Progress		18/12/22
	Meeting	MTG	i-856	2	Pending Panel Select	tion	19/02/23

The submission requirements case opens. This is a read-only screen.

State Design Review Panel (SDRP-615)	> Meeting (MTG-8562) ments Reference number SC-550	Pending Submission	Actions ~ Close and home		
🗸 Initial chec	k Stage	Document Submission Stage	Completeness Check		
Meeting Details Project Name	Documents Action summary Bald Hill Primary	Related cases			
Project Type					
MeetingDate Meeting ID	23/02/23 MTG-8562				



Four tabs display:

- Meeting Details includes the project's name, the type of project, and the date and reference number for the meeting (MTG-XXXX).
- Documents will include links to documents uploaded via the submission requirements case, including any system-generated documents.
- Action summary under History, you will find a record of all tasks performed for the submission requirements case, and under Case narrative, all system-generated email notifications related to the submission requirements case.
- Related cases this tab contains links to the SDRP application (parent case) and all related child cases, including the meeting case/s and submission requirements case/s.

Assigning the 'Update Contact Details' task

The system automatically assigns all submission requirements tasks to the primary contact.

To respond to the submission requirements, an additional contact must assign themselves one task at a time.

Follow the steps below to assign yourself the first task related to the SDRP submission requirements.

 Assign yourself the first task via the submission requirements case (SC-XXX). 3. Click the Actions drop-down in the top right-hand corner of the screen and select Assign work. 	Actions ~ Refresh Assign work
The Assign work screen displays. By default, the primary contact is the current assignee.4. Select the 'Assign this task to me' tick	Assign work
box.	Current Assignee Wilbur Pickle Email wilbur.pickle@yopmail.com Contact number 0407123456 Assign this task to me
5. Click Submit to assign yourself the 'Update Contact Details' task.	Submit



Capturing contact details

The Update Contact Details screen displays. The status is 'Pending Submission'.

The contact details and meeting attendees are due no later than **two weeks** before the meeting date. The system will send a reminder notification two days before the due date.

Submission Requirements Reference no	Document Submission	Actions ~ Close an Completeness Check
Update Contact Details		Vicki Smith
Client - Primary Contact		
First Name *	Last Name *	
Company *	Position	
Postal Address	Phone *	Email *
e.g. 66 Harrington Street, Sydney NSW 2000	Mobile phone number preferred. Format: xxxxxxxxx	0

Tip : If the 'Update Contact Details' screen has not opened, click the Actions drop-down (top		Actions \checkmark
right-hand corner of the submission	Refresh	
requirements case screen) and select Update	Update Contact	Details
Contact Details.	Provide Addition	nal Information

Client – Primary Contact

The client's primary contact is an individual from the entity or organisation that is commissioning and funding the project directly or indirectly (the owner).

6. Enter the contact details for Primary Contact.	Client - Primary Contact First Name =	Last Name *	
Filliary Contact.	Company *	Position	
	Postal Address a.g. 66 Harrington Street, Sydney NSW 2000	Phone * Mobile phone number preferred. Format: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	Email *



Design Team – Primary Contact

The design team's primary contact is an individual who is part of the proponent's design team.

7. **Enter** the contact details for the Design Team - Primary Contact.

First Name *	Last Name *	
Company *	Position	
Postal Address	Phone *	Email *

Capturing meeting attendees

Attendees	
IMPORTANT: At least one attendee is required. All those attending must be included in the table below. Persons not on the table will not be	admitted to the session.
Add	
Cancel	Save Submit

The proponent must have at least one representative attend the SDRP meeting. All meeting attendees must be listed in the table on this screen. There is no limit to how many attendees you can add.

Note: Only added attendees included in this table will receive a meeting invitation.

8. Click Add to add a meeting attendee.	Add
Name* Position * Company N	Name * Email * Telephone *
9. Enter the attendee's full Name.	Name *
10. Enter the attendee's Position.	Position *
11. Enter the attendee's Company Name.	Company Name *
12. Enter the attendee's Email address.	Email *

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13. Enter the attendee's Telephone number.Note: The telephone number should be at least 10 characters long.	Telephone *
14. To add additional attendees, click Add and repeat Steps 9 to 13 .	Add
Note : If required, click Delete to remove an attendee from the list.	Delete
15. Click Submit to complete this task.	Submit Thank you! The next step in this case has been routed appropriately.

When you click Submit, an email notification is sent to the SDRP team advising them that the proponent's contact details and meeting attendees have been provided.

A read only screen will display.

State Design Review Panel (SDRP-615) Meeting (MTG-8562) With Submission Requirements Reference number: SC-55	Pending Submission	Actions \checkmark Close and home
✓ Initial check Stage	Document Submission Stage	Completeness Check
Thank you! The next step in this case has been routed appropriately.		
	Please provide your feedback 🚺 🗭 💽	
Meeting Details Documents Action summary	Related cases	

Note:

- Once the 'Update Contact Details' task is completed, the system automatically assigns the next task 'Additional Project Information' to the primary contact.
- To complete the 'Additional Project Information' task, an additional contact must assign it to themselves.

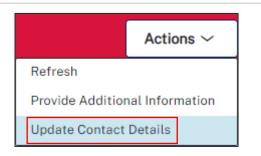


Updating contact details and meeting attendees

Once you have assigned yourself a task in the 'Documents Submission Stage', you can update the client contact details and/or meeting attendees via the Actions menu of the submission requirements case.

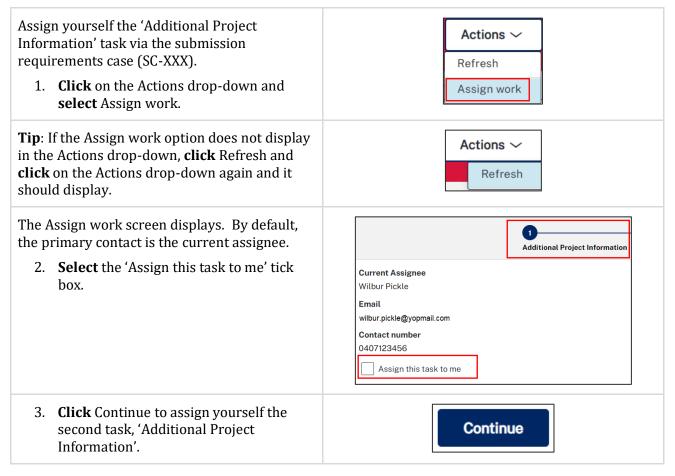
To update the contact details or add/remove meeting attendees:

- a. **Click** on the Actions drop-down in the submission requirements case.
- b. **Select** Update Contact Details to return to the Update Contact Details screen.
- c. **Update** as required and **click** Submit.



Note: Whenever you update the contact information and/or meeting attendees, the SDRP team is notified, and an updated Contact Information form is generated. The updated Contact Information form is saved in the Documents tab.

Assigning the 'Additional Project Information' task





Additional Project Information

The Additional Project Information screen displays.

This section of the Document Submission Stage includes three tasks/steps and is due no later than **one week** before the meeting date.

1 Additional Project Inform	2 ation Other Relate	d Project Information	3 Requirements & Uploa	ads
State Design Review Panel (SDRP-615) Meeting (MTG-8562) Submission Requirements Reference nu Initial check Stage Additio	2 Docume	nt Submission Stage 3 Project Information Requirements & Upl	Actions ~ Completeness Che	Close and home
Planning Information Local Authority *	~	Statutory Context *)
Planning Information				
4. Enter the Local Authori to type, the system will local authorities based o information entered. So local authority from the	auto-suggest on the elect the correct		Authority *	
 Enter the Statutory Concharacters or fewer. Note: Planning and statutory capplicable to the project. 			y Context *	
6. Click the Heritage Cons down and select from t		Heritage Considerati Select Select Not applicable State heritage item Local heritage item Heritage conservati Other		



Note : If there are heritage considerations, but none of the considerations listed are applicable, select Other and enter the Heritage Consideration manually in the added text field.	Heritage Considerations * Other Enter Heritage Consideration
 7. Click the Aboriginal Country drop-down and select from the available list. Note: You can select more than one Aboriginal Country. To remove a selected Aboriginal Country, click on the next to it. 	Aboriginal Country *
Note : If none of the Aboriginal Countries listed are applicable, select Other and enter the Aboriginal Country manually in the added text field.	Aboriginal Country *
 8. Click the Natural hazards significant to the site drop-down and select from the available list. Note: You can select as many natural hazards as needed. If natural hazards are not applicable, select 'Not Applicable'. 	Natural hazards significant to the site * Select Not Applicable Bushfire Coastal hazard Cyclone Flood Other
Note: If there are natural hazards, but none of the natural hazards listed are applicable, select Other and enter the natural hazard/s manually in the added text field.	Natural hazards significant to the site * Other × Enter Natural Hazards *



Note: If you select 'Not Applicable' PLUS a natural hazard/s, an error message will display when you click Continue in the bottom right-hand corner of the screen. You can remove a selected hazard or 'Not Applicable' by clicking the next to it.	Natural hazards significant to the site * Not Applicable X Bushfire X Cyclone X Image: Cyclone X Do not select any natural hazards if you are selecting - Not Applicable
9. Click the Status of Scheme drop-down and select from the available list.	Status of Scheme * Select Confidential Pre-SEARs SEARs issued Planning proposal Planning application Other
Note : If none of the status listed are applicable, select Other and enter the Status of Scheme manually in the added text field.	Status of Scheme * Other Enter Status Of Scheme *

Project Background

The Project Background and Project Description fields are mandatory. Each field is limited to 1,000 characters.

The information entered should be comprehensive and concise as it will be sent to the panel members before the SDRP meeting.

10. Enter a Summary of the Project Brief. Note : List or describe the main elements of the brief.	Summary of Project Brief *
11. Enter a brief outline of the conceptual intent in the Design Objectives field.	Design Objectives *



Project Description

Provide a description of the project under the headings below. Please base your descriptions on the Design Objectives for NSW detailed in the Better Placed Design Policy document. **Click** on the link

provided on the screen Click here for these objectives to open this document in a separate tab allowing you to keep it open as reference while you complete the submission requirements.

12. Describe the physical attributes of the site and prevailing or desired local character in the Context field.	Context *
13. Describe the project's Connecting with Country strategy and engagement with local communities in the Connecting with Country field.	Connecting With Country *
14. Describe the urban design strategy and how the built form achieves that strategy in the Urban Design/Built Form field.	Urban Design/Built Form *
15. Describe the approach to vehicular traffic, active transport, pedestrian links, etc. in the Connection field.	Connection *
16. Describe the project's sustainability strategy and targets, as well as how the project contributes to a NET-zero by 2050 target in the Sustainability field.	Sustainability *
17. Describe how the project relates to and improves the public realm in the Public Realm field.	Public Realm *
18. Describe the project's landscape strategy and targets in the Landscape field.	Landscape *
19. Click Continue to complete this task.	Continue Thank you! The next step in this case has been routed appropriately.
A read only screen will display.	
A read only screen will display.	



State Design Review Pan		ting (MTG-8562) S Reference number:	SC-550 Pending Submission		Actions \sim	Close and home
~	Initial check Stage	\rightarrow	Document Submission Stage		Completeness Chee	ck
Thank you! The next ste	Thank you! The next step in this case has been routed appropriately.					
			Please provide your feedback 🚺 🗭 💽			
Meeting Details	Documents	Action summary	Related cases			

Note:

- Once the 'Additional Project Information' task is completed, the system automatically assigns the next task 'Other Related Project Information' to the primary contact.
- To complete the 'Other Related Project Information' task, an additional contact must assign it to themselves.

Assigning the 'Other Related Project Information' task

 Assign yourself the 'Other Related Project Information' task via the submission requirements case (SC-XXX). 1. Click on the Actions drop-down and select Assign work. 	Actions ~ Refresh Assign work
Tip : If the Assign work option does not display in the Actions drop-down, click Refresh and click on the Actions drop-down again and it should display.	Actions ~ Refresh
The Assign work screen displays. By default, the primary contact is the current assignee.2. Select the 'Assign this task to me' tick box.	Image: Current Assignee Wilbur Pickle Email Wilbur.pickle@yopmail.com Contact number 0407123456 Image: Assign this task to me
3. Click Continue to assign yourself the next task, 'Other Related Project Information'.	Continue



Other Related Project Information

The Other	Related Project In	nformatio	n screen dis	splays.				
Additi	ional Project Inforr	nation	2 Other Rel	ated Project	Information	3 Requ) irements &	Uploads
State Design Review Pr	anel (SDRP-615) Meeting (MTG-8562)		Pending Submission				Actions \sim	Close and home
	✓ Initial check Stage	\rangle	Docu	ment Submission Stage			Completeness Check	
		↓ ✓ Additional Project	nformation Other Rela	ated Project Information	3 Requirements & Uploads			
	portunities/Constraints	be able to assist wit	h*					
Key	aining: 1000 characters issues for Review ice from previous SDRP]					
	aining: 1000 characters ject Consultants							
Co	nsultant		Company		Pre-qualified for Governme Strategy & Design Scheme			
	nities/Constrai		1	·				
pan	er opportunities/ el may be able to 0-characters or fe	assist wit		Opportunitie	es/constraints the	e panel may k	e able to assist	with *
Key Issu	es for Review							
rece rela	tional) If applicab eived from any ea ted to this applica racters or fewer.	rlier SDRI	P meetings	Advice fro	om previous S	DRP		



Project Consultants

You must include a minimum of three project consultants.

While the first three Consultant fields are pre-populated with the categories of Architect, Landscape architect and Urban Designer, these categories are not mandatory. You may select as many consultants as required.

Donsultant Company	Pre-qualified for Govern Strategy & Design Sche	
Architect V		Delete
Landscape architect V		Delete
Urban Designer V		Delete
Add		
 6. Retain the pre-populated consultant category, or select a consultant category other than ose that are pre-populated: Click the Consultant drop-down arrow and select the relevant category from the available list. 	Architect Select Architect Structural En Services Engi Landscape ar Urban Design Planning cons Sustainability Heritage cons	neer chitect er sultants / consultants sultants
If none of the consultant categories listed are applicable, select Other consultants.	Traffic consul Other consult	
7. Enter the name of the consultant's company in the Company field.	Consultant	Company
company in the company neta.	Architect V	ACME Architects
8. Click the tick-box if the consultant is part of the Government Architect Strategy and Design Scheme.	Pre-qualified for Gove Strategy & Design Sc	

9. Repeat Step 6 to Step two more consultants	Landscape architect V]	ACME Landscaping
two more consultants			



Notes:				
If no further consultants are	e required, go to Step	13.		
To add more consultants, co	ontinue to Step 10 .			
10. Click Add to add addi	tional consultants.		Add	
11. Click the Consultant o select from the availa	-		Architect Select Architect Structural Engineer Services Engineer Landscape architect Urban Designer Planning consultants Sustainability consultants Heritage consultants Traffic consultants Other consultants	
12. Enter the name of the consultant's company		Heritage consultant		ACME Heritage
Consultant	Company		Pre-qualified for Government Archited Strategy & Design Scheme	t
Architect ~	ACME Architects			Delete
Landscape architect	ACME Landscaping			Delete
Urban Designer V	ACME Urban Design	s		Delete
Heritage consultants V	ACME Heritage			Delete
Note : If required, click Dele consultant from the list.	te to remove a		Delete	
13. Click Continue to con	nplete this task.		Continue	
		Thank you! The	next step in this case has been r	outed appropriately



A read only screen will display.

Note:

- Once the 'Update contact details' task is completed, the system automatically assigns the next task 'Requirements & Uploads' to the primary contact.
- To complete the 'Requirements & Uploads' task, an additional contact must assign it to themselves.

Assigning the 'Requirements & Uploads' task

 Assign yourself the 'Requirements & Uploads' task via the submission requirements case (SC-XXX). 1. Click on the Actions drop-down and select Assign work. 	Actions ~ Refresh Assign work
Tip : If the Assign work option does not display in the Actions drop-down, click Refresh and click on the Actions drop-down again and it should display.	Actions ~ Refresh
The Assign work screen displays. By default, the primary contact is the current assignee.2. Select the 'Assign this task to me' tick box.	1 2 3 Additional Project Information ✓ Other Related Project Information Requirements & Uploads Current Assignee Wilbur Pickle Email wilbur.pickle@yopmail.com Contact number 0407123456
3. Click Finish to assign yourself the final task, 'Requirements & Uploads'.	Finish



Requirements & Uploads

The Requirements & Uploads screen displays.							
1 ✓ Additional Project Information ✓ Oth	er Related Project Information	3 Requirements & Uploads					
State Design Review Panel (SDRP-615) Meeting (Intro-8562) Submission Requirements Reference number: SC-550 Pending V Initial check Stage V	Submission	Actions ~ Close and home					
Additional Project Information	2 3 / Other Related Project Information Requirements & Uploads						
Requirements and uploads Please upload the Design Package as a SINGLE PDF file, maximum size 30MB. File name limit is 150 characters. To amend attachments please delete and upload a replacement document Upload All uploaded files are scanned as a preventative measure, however we recommend you use appropriate and up-to-date antivirus software to protect your computer system.							
Required documents							
Document type	File name	Upload status					
Design Package* Others							
Back		Save Finish					
The Design Package is a required document upload. Upload the Design Package as a SINGLE PDF file, to a maximum size of 30MB. To amend attachments, please delete the original and upload a replacement document.							
4. Click Upload to attach the Design Package.							
5. Click Select file(s) and navigate to the Design Package location.	Attach Documents	×					
Alternatively, you can drag and drop file directly in the space provided.	Drag an	d drop files here or ect file(s)					
	Cancel	Attach					



 6. After selecting the Design Package file to upload, click the Category drop-down and select Design Package. Note: To upload additional document(s) repeat Step 5 and click the Category drop-down to select Other from the list. Additional documents will not be reviewed by the panel, only by the SDRP team. The panel will only receive the Design Package. 	Attach Documents	×					
7. Click Attach to complete the upload.	Attach						
Required documents							
Document type	File name Upload sta						
Design Package*	Design Package.pdf	\bigcirc					
Others							
8. Click Finish to complete the document submission.	Finish Thank you! The next step in this case has been rout	ed appropriately.					
The status of the submission requirements case u	updates to 'Pending Completeness Check'						
State Design Review Panel (SDRP-615) Meeting (MTG-8562) Submission Requirements Reference number SC-550 Initial check Stage Ocument Submission Stage Completeness Check Completeness Check							
Meeting Details Documents Action summary Related cases							



When you click Finish:

- The system sends an email notification to the SDRP design advisor/s informing them that the proponent has completed the project information and uploaded the Design Package. The email notification is located in the Action summary tab under Case narrative.
- The Documents tab includes a link to the uploaded Design Package.
- The Action summary records the date, time and who provided the proponent's contact details, project information and design package.
- The Related cases tab includes links to the SDRP application and the meeting and submission requirements child cases. By clicking on the relevant reference number link in the ID column you can open any of these cases.

		Meeting Details	Documents	Action summary	Related cases		
		Document type		e name			
		Design Packag	uckage 📕 Design Package.pdf				
	Meeting Details Docu	ments Action summar	y Related cases				
	History						
					<	age 1 of 2 > >>	
	Time↓	Description				🐺 Performed by 😇	
	1/03/23 4:55 PM	Assigned to SDRPDesign	AdvisorQueue to 'complet	e task'		Vicki Smith	
L							
		ase narrative					
	Notifications						
			nel (SDRP-615):Projec	t Information and Design Pa	ckage provided		
		State Decise Review Re	al (CDDD C1E): Drain	the formation and Design De	- the second second		
		<u>State Design Review Pa</u> 02/2023	<u>net (30KP-013): Proje</u>	ct Information and Design Pa	ickage required		
	State Design Review Panel (SDRP-615);Contact information provided						
	State Design Review Panel (SDRP-615): Contact information required						
	19/02/2023 State Design Review Panel (SDRP-615): Submission requirements and additional project information						
Monting Date	oilo Dooumanta	Action our	Related case				
Meeting Deta	ails Documents	Action summary					
Descrip	tion			11	D	Status	
	⊡State Design Review Panel <u>SDRP-615</u>				In Progress		
	✓↔Meeting				Pending Panel Selection		
⊷Sul	Submission Requirements SC-550 Pending Completeness Check						



Note: The only Actions option you have while the SDRP team is checking your document submission for completeness of information is Refresh.

9. **Click** Close and home (top-right of screen) to return to your dashboard.

Close and home

Actions \sim

Refresh

What happens next?

- The SDRP design advisor will confirm whether the proponent's document submission is complete.
- If the document submission is incomplete, an email notification will be sent to the primary/additional contacts requesting the missing information. To respond to this request, log in to your Portal account and open the submission requirements case.
- Following confirmation that the proponent's submission is complete:
 - a. The submission requirements case closes. The status is 'Completed'.
 - b. The system generates three documents containing the proponent's information:
 - i. SDRP Application Summary
 - ii. SDRP Project Information
 - iii. SDRP Contact Information
 - c. The system-generated documents are saved in the Documents tab.
- After the submission requirements case has been closed, the primary/additional contact/s can update the client contact details and/or meeting attendees. You can make these updates up until the day **before** the panel meeting via the **completed** submission requirements case.
- The system notifies the SDRP team whenever the primary/additional contact updates the contact information/meeting attendees and generates an updated Contact Information document.
- You can find a link to an updated version of the Contact Information document in the Documents tab.
- For steps on how to update the client contact details and meeting attendees via the Portal, please refer to the reference guide, *Primary and Additional Contacts Updating Contact Details and Meeting Attendees*.
- All meeting attendees listed in the Portal will receive a meeting agenda before the meeting. The meeting agenda is saved in the Documents tab.
- Lastly, the primary/additional contact must upload the Final Design Presentation at least one day prior to the meeting. Please upload the proponent's Final Design Presentation via the meeting child case.
- For steps on how to upload the Final Design Presentation via the Portal, please refer to the reference guide, *Primary and Additional Contacts Uploading the Final Design Presentation*.



• Following the SDRP meeting, all meeting attendees listed will receive an email notification with the Advice letter attached. The Advice letter will be saved in the Documents tab.

End of Steps.

If you need more information

- Click the Help link at the top of the screen to access the NSW Planning Portal help pages and articles.
- Review the Frequently Asked Questions https://www.planningportal.nsw.gov.au/help/frequently-asked-questions;
- View more quick reference guides, and support resources on our support page at https://www.planningportal.nsw.gov.au/support/how-guides; and/or
- Contact ServiceNSW on 1300 305 695 or email info@service.nsw.gov.au.